

EMS call times

Quarter	Percent
Q3 2013	85%
Q3 2013	85%
Q1 2013	86%
Q4 2012	83%
Q3 2012	83%
Q2 2012	84%
Q1 2012	83%
Q4 2011	87%
Q3 2011	87%
Q2 2011	87%